



# STATE ELECTION COMMISSION, HARYANA

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Dated: 11<sup>th</sup> June, 2021

To

All the Deputy Commissioners  
In the State of Haryana  
(Panchayat & LFA Branch).

**Subject: - Polling Day facilitation of voters at polling Stations-  
Regarding.**

Sir/Madam,

I have been directed to refer to the above subject and to inform you that the State Election Commission is getting regular feedback on lack of facilitation for the voters at the polling stations on the polling day. In order to facilitate hassle free voting on the poll day, the Commission desires that the following measures should be strictly implemented:-

### 1. Proper Signage

Proper signage should be put at the polling station locations for guidance of the voters about the route / layout of the location, facilities available (like ramp, toilet, drinking water etc.) and Help Desk.

### 2. Help Desk

In the polling station having multiple polling booths, a Help Desk should be set up with the objective of providing assistance to the voters, facilitating the voters to locate their particular polling station and issuance of voter slips. The Help Desk shall be set up at a prominent spot so that the same is easily visible and approachable to voters as they approach the premise/building.

### 3. Amenities for Physically challenged, infirm, disabled, women, senior citizens at Polling Station and Queue Handling

i). Physically challenged electors shall be given priority for entering the polling stations without having to wait in the queue for

other electors and all necessary assistance as may be required should be provided to them at the polling stations.

ii). Full facility should be provided for such electors to take their wheel-chair inside the polling station. In the polling stations where permanent ramps have not been provided, temporary ramps should be provided as per the order dated 19<sup>th</sup> April, 2004, of the Hon'ble Supreme Court.

iii). The polling personnel should be specifically briefed about the provisions of Rule 53 of the Haryana Municipal Election Rules, 1978, Rule 54 of the Haryana Municipal Corporation Election Rules, 1994 and Rule 51 of the Haryana Panchayati Raj Election Rules, 1994, which provides for permitting a companion to accompany a blind / infirm elector to assist him / her to cast the vote.

iv). At the training classes for the polling personnel, they should be sensitized about the special needs of the disabled, for courteous behavior towards them and for providing necessary support to them at the polling station.

v). Electors with speech and hearing impairment should also be given special care as in the case of other disabled persons.

vi). The polling personnel should be specifically briefed about the provisions of Rule 41 of the Haryana Municipal Election Rules, 1978, Rule 42 of the Haryana Municipal Corporation Election Rules, 1994 and Rule 44 & 46 of the Haryana Panchayati Raj Election Rules, 1994 which provides as under:-

- 1) The Presiding Officer shall regulate the number of voters to be admitted at any one time inside the polling station
- 2) Where a polling station is for both men and women electors, the Presiding Officer may direct that they shall be admitted into the polling station alternatively in separate batches.
- 3) The Returning Officer or the Presiding Officer may appoint a woman to serve as an attendant at any polling station to assist women electors and also to assist the Presiding Officer generally in taking the poll in respect of women electors,